



HOW TO APPLY FOR THAILAND PASS

« **TEST & GO** » step-by-step,
with the TAT Paris

FOREWORD

This presentation aims at introducing you to the Thailand Pass system and accompanying you throughout the procedure. Following its advice can give you a better chance of obtaining a Thailand Pass. However, this is just a guideline. It can not be held responsible for the outcome of your registration. There are many factors that can lead to your request being denied: conflicting information, false documents, unreadable images, serious misspelling, etc.

Nevertheless, we hope that this presentation can offer you some clarification and help you understand better how the system works and what it requires.

TAT Paris (for France, Benelux and North Africa)





BEFORE APPLYING

Main conditions:

- Fully vaccinated 14 days before departure.
- Having booked 2 PCR tests in Thailand (every visitor regardless of age).
- Having booked SHA+ or SHA Extra+ hotel(s). (Please contact the hotels directly, unless booking through an agency)

**It is wise to book your flight(s) and hotel(s) with flexible options.*



PREPARATION

Required documents (in English):

1. **Passport** - at least with 6-month validity.
2. **Tourist visa** - if stay more than 30 days - Apply online at thaievisa.go.th.
3. **Certificate(s) of vaccination** - 2 doses or 1 infection + 1 dose, the latest dose being administered at least 14 days before departure.
4. **Certificate of recovery** - if earlier infected, recovery approved and signed by a doctor.
5. **Travel insurance** - minimum coverage 50,000 USD for the whole period of stay in Thailand.
6. **Hotel's confirmation letter(s)** - from SHA Extra+ or AQ hotel(s), incl. airport transfer for day 1 and 2 PCR tests on day 1 and day 5.

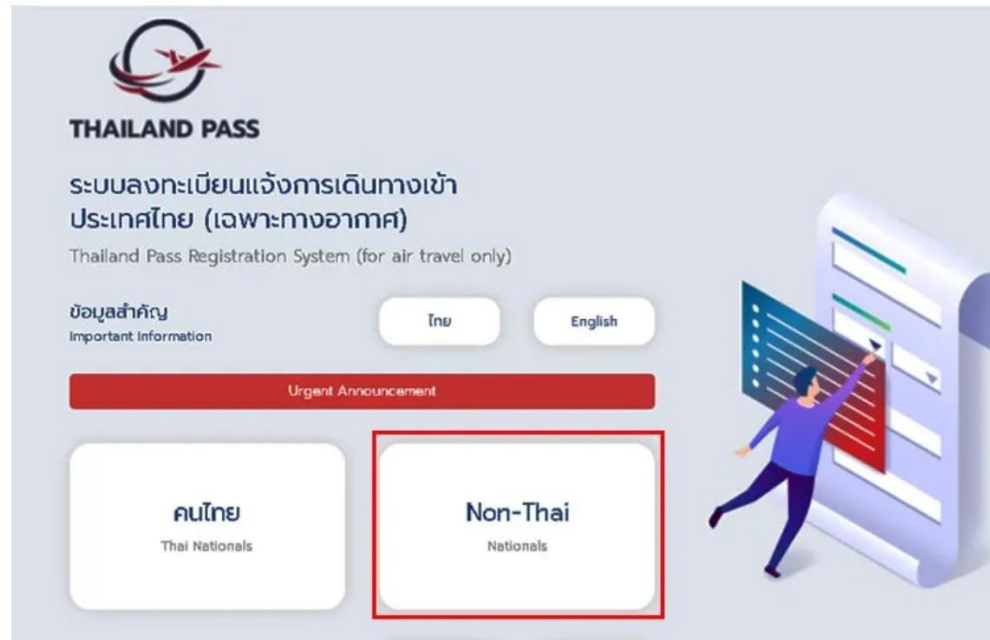
*Hotels in Phuket and Phang Nga do not offer to arrange the PCR test. Visitors can book and pay for 2 PCR tests on Thailandpsas.com.

*Convert all documents into jpeg or png and make sure that they are perfectly clear and readable.

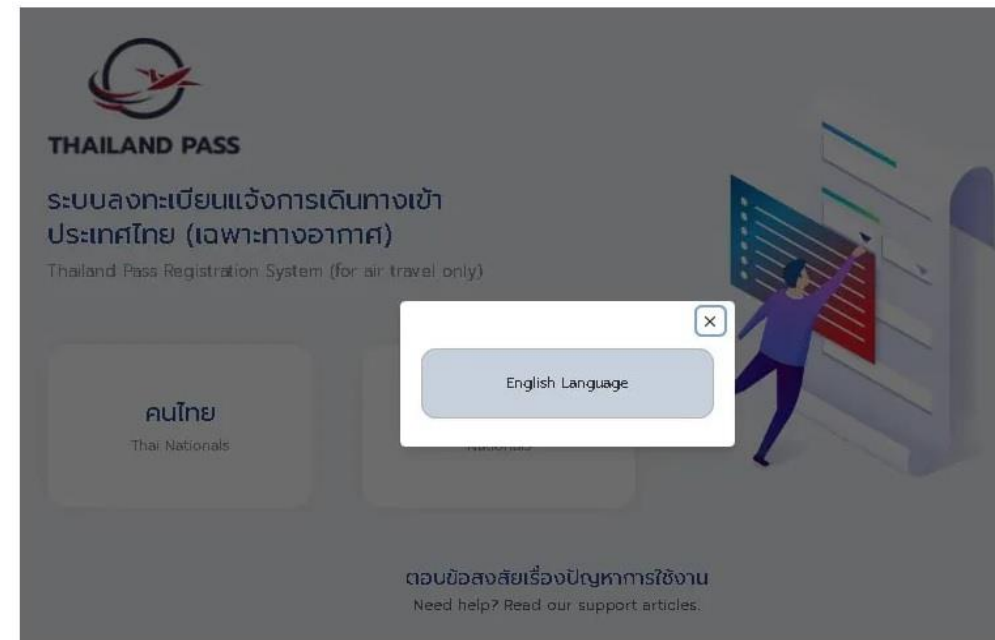
TIME TO MAKE IT HAPPEN

GO TO [TP.CONSULAR.GO.TH](https://tp.consular.go.th)

Click on 'Non-Thai Nationals'.



Click on 'English Language'.



Read and click on 'Select' under the Test & Go scheme.

Test & Go

Conditions

- Travel from a port of departure in any country / territory **see list of eligible countries / territories**
- Exempted from quarantine after testing negative for COVID-19 (RT-PCR) after arrival in Thailand, but must undergo 2nd RT-PCR test on Day 3 at pre-booked SHA Etrun/AG hotel
- Fully vaccinated against COVID-19 no less than 14 days before travelling
- Booking on approved SHA Etrun or AG hotel for 2 days (Day 1 and Day 3)

Approved List:
SHA Etrun
AG Hotel

- Obtain a negative COVID-19 test result (RT-PCR), issued within 72 hours before travelling

⚠ RT-PCR result must be negative or not detected
⚠ If RT-PCR result is positive or detected then a recovery certificate or proof of covid recovery for at least 14 days before travelling but less than 30 days from the first date of detection is required

Documents

- Passport and Thai Visa (if required)
- Certificate of Vaccination
- Insurance with minimum coverage of 30,000 USD
- Paid AG / SHA Etrun hotel reservation confirmation
 - Paid AG / SHA Etrun hotel reservation confirmation for 2 days (Day 1 and Day 3), and the booking must include 2 RT-PCR tests fee and airport transfer for
 - If you plan to stay in Thailand for less than 3 days (including departing on Day 3), only the hotel booking for Day 1 (including 1 RT-PCR test fee and airport transfer) and flight document in date of your date of departure are required

Select

The Blue Zone Sandbox (Sandbox Programme)

Conditions

- Travelers from any country / territory, stay in the Sandbox area for 7 days and will be able to travel in Thailand thereafter **see list of Sandbox areas**
- Fully vaccinated against COVID-19 no less than 14 days before travelling
- Booking for 7 days on approved SHA Etrun or AG hotel

Approved List:
SHA Etrun
AG Hotel

- Obtain a negative COVID-19 test result (RT-PCR), issued within 72 hours before travelling

⚠ RT-PCR result must be negative or not detected
⚠ If RT-PCR result is positive or detected then medical certificate proof of covid recovery at least 14 days but less than 30 days from onset or first date of detection is required

Documents

- Passport
- Thai Visa (if required)
- Certificate of Vaccination
- Paid AG / SHA Etrun hotel reservation confirmation throughout the 7 days period (including the fee for 2 RT-PCR tests)
- Insurance with minimum coverage of 30,000 USD

Select

Alternative Quarantine

Conditions

- Travelers from any country / territory, stay in quarantine for 7/10/14 days and will be able to travel in Thailand thereafter
- Full vaccination is not required under this scheme
- Booking for 7/10/14 days on approved AG hotel

Approved List:
AG Hotel

- Obtain a negative COVID-19 test result (RT-PCR), issued within 72 hours before travelling

⚠ RT-PCR result must be negative or not detected
⚠ If RT-PCR result is positive or detected then medical certificate proof of covid recovery at least 14 days but less than 30 days from onset or first date of detection is required

Documents

- Passport
- Thai Visa (if required)
- Paid AG hotel reservation confirmation (fully paid or at least 10,000 THB / 300 USD deposit) (including the fee for 2 RT-PCR tests for 7/10-day quarantine or 3 RT-PCR tests for 14-day quarantine)
- Insurance with minimum coverage of 30,000 USD

Select

Read and click on 'Confirm'.

- 5.1. I shall report my overnight stay at my accommodation on a daily basis to comply with the order of communicable disease control officers. I am aware that I must stay overnight at my reserved accommodation only and shall strictly comply with public health measures during my stay in the Sandbox programme.
- 5.2. Should I stay in the Sandbox programme for less than 7 days, I will not leave the Sandbox area unless for the sole purpose of travelling out of Thailand;
- 5.3. If I stay in the Sandbox programme for more than 7 days, I am permitted to travel to other provinces in Thailand.
6. For the Alternative Quarantine scheme:
 - 6.1 I shall undertake two RT-PCR tests as required by the Ministry of Public Health of Thailand.
 - 6.2 I am aware that I must stay at my reserved accommodation only and shall strictly comply with all public health measures during my stay in the Alternative Quarantine for 10 days.
 - 6.3 Should I stay in the Alternative Quarantine less than 10 days, I will not leave Alternative Quarantine unless for the sole purpose of travelling out of Thailand.
 - 6.4 Once I have stayed in the Alternative Quarantine for more than 10 days, I am permitted to travel to other provinces in Thailand.

I certify that all the information declared above is true to my knowledge and give consent to the Ministry of Foreign Affairs of Thailand to collect my personal information in order to coordinate with the concerned agencies for the purpose of screening and facilitating my travel to Thailand.

I declare that I have understood all that is stated above and shall strictly abide by them, and shall comply with the provisions under relevant Regulations issued under Section 9 of the Emergency Decree on Public Administration in Emergency Situations B.E. 2548 (2005) and any other disease prevention measures prescribed by the Government of Thailand, acknowledging that failure of such compliance may lead to consequences and penalties under the laws and regulations of Thailand.

I hereby acknowledge that I have read, understood, and accept all the information above.

Confirm

Purpose of Arrival

Purpose of Arrival

Travel
 Business
 Education
 Healthcare
 Returning to Thailand
 Other

Departure from country / area

Netherlands

First Arrival Port in Thailand (City)

Suvarnabhumi Airport (BKK)

Flight Number (Arrival Thailand)

Domestic transit in Thailand is allowed ONLY from Suvarnabhumi Airport to Koh Samui and Phuket by a dedicated 4 digit flight PG5XXX

KLM1234

Date of Arrival

2022-02-07


Estimated Date of Departure from Thailand

2022-02-28

[Register](#)

- The first arrival port is where you will go through the immigration control.
- The flight number is that of the aircraft, in which you arrive at the first arrival port.

Read and click on 'Confirm'.



System for Entering Thailand (for air travel only)

INTERNATIONALS

Compliance with disease prevention measures of the Government of Thailand

"I" refers to the Applicant

By clicking "confirm," I consent to provide my personal data in the Thailand Pass registration to be kept, processed and disclosed by the Ministry of Foreign Affairs of Thailand to other concerned governmental agencies and their designated personnel for the period of at least 60 days for the sole purpose of processing and verifying information, future implementation of government's measures and public administration, and/or confirming identity and/or verifying qualifications of the applicant traveling to and entering Thailand.

I acknowledge that I have read, and hereby consent to abide by the terms and conditions of Thailand Pass registration. I certify that, to the best of my knowledge or belief, I have given all true information. If false information is given, I understand that the concerned governmental agencies of Thailand may deny and prohibit my travel to Thailand, and if required, proceed to take legal actions as required by Thai law.

**Remarks: Applicant acknowledges that if he/she does not agree and consent to the terms and conditions above, he/she cannot register for the Thailand Pass.

[Confirm](#)

2022-02-07

Estimated Date of Departure from Thailand

Identify yourself here.

Thailand Pass Registration System (for air travel only)

FOR NON-THAI NATIONALS


Personal Information Vaccination Contact & Accommodation Insurance

Personal Information

Title	Given name (English)
Mr. <input type="text"/>	The Flying <input type="text"/>
Middle name (English)	Family name (English)
<input type="text"/>	Dutchman <input type="text"/>
Nationality	Date of birth
Dutch <input type="text"/>	<input type="text"/>
Email	Confirm Email
cursedandsexy@gmail.com <input type="text"/>	cursedandsexy@gmail.com <input type="text"/>
Occupation	
Captain <input type="text"/>	

Describe your passport and download only the first page with picture

Passport

Type of passport	Passport number
Ordinary Passport <input type="text"/>	<input type="text"/>
Select	
Ordinary Passport	Example of passport information page
Official Passport	
Diplomatic Passport	
UN Laissez-Passer	
Emergency Urgent Documents	
Emergency Passport	
Other	
No Image	

Information of dependent children (under 12 years old)

Add more

Back Next

*If travelling with kid(s), this is where you introduce the kid(s) to the system.

- *If you have kid(s), please fill in. Otherwise, skip.
- Fill in the kid's information.
 - Download the kid's passport.

Information of Children 🗑️

<p>Title</p> <div style="border: 1px solid #ccc; padding: 2px;">Select ▼</div>	<p>Given name (English)</p> <div style="border: 1px solid #ccc; height: 20px;"></div>
<p>Middle name (English)</p> <div style="border: 1px solid #ccc; height: 20px;"></div>	<p>Family name (English)</p> <div style="border: 1px solid #ccc; height: 20px;"></div>
<p>Nationality</p> <div style="border: 1px solid #ccc; padding: 2px;">Select ▼</div>	<p>Date of birth</p> <div style="border: 1px solid #ccc; padding: 2px;">mm / dd / yyyy</div>

Passport

<p>Type of passport</p> <div style="border: 1px solid #ccc; padding: 2px;">Select ▼</div>	<p>Passport number</p> <div style="border: 1px solid #ccc; height: 20px;"></div>
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Attachment (photo of passport information page)


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support.jpg, jpeg, png
maximum 5 MB

Or

Browse file

No Image



Example of passport information page

- Those under 18 years old, and travelling with parents, do not need to present a certificate of vaccination. But if they have been vaccinated, please fill in here. Otherwise, just skip.

Information on COVID-19 vaccination (If any)

Vaccination 1 Dose (If any)

<p>Name of COVID-19 Vaccine (1 Dose)</p> <div style="border: 1px solid #ccc; padding: 2px;">Select ▼</div>	<p>Date of COVID-19 vaccination</p> <div style="border: 1px solid #ccc; padding: 2px;">mm / dd / yyyy</div>
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Certificate of vaccination
Please upload the certificate of both your 1st and 2nd dose of vaccination (only the 1st dose is required in case of Janssen vaccine). The certificate of vaccination should include your personal information for identification such as your full name, date of birth, nationality, passport number and vaccination details.


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support.jpg, jpeg, png
maximum 5 MB

Or

Browse file

No Image



Example of certificate information page

QR code of vaccination (if any) (If any)
**Attaching a QR Code will make the verification vaccine information more convenient and consider faster.*
Please upload the QR codes of both your 1st and 2nd dose vaccination certificates (if issued separately)


● An Example of Proper QR Code

DRAG & DROP FILES HERE

support.jpg, jpeg, png
maximum 5 MB

Or

Browse file



Vaccination 2 Dose (If any)

Vaccination 2 Dose (If any)


<p>Name of COVID-19 Vaccine (2 Dose)</p> <div style="border: 1px solid #ccc; padding: 2px;">Select ▼</div>	<p>Date of COVID-19 vaccination</p> <div style="border: 1px solid #ccc; padding: 2px;">mm / dd / yyyy</div>
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Certificate of vaccination
Please upload the certificate of both your 1st and 2nd dose of vaccination (only the 1st dose is required in case of Janssen vaccine). The certificate of vaccination should include your personal information for identification such as your full name, date of birth, nationality, passport number and vaccination details.

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support.jpg, jpeg, png
maximum 5 MB

Or



Present the kid's travel insurance and download the certificate of insurance.

The screenshot shows a form titled "Medical insurance for children". It includes the following fields and options:

- Insurance Policy Number:** A text input field.
- Minimum medical coverage of 50,000 USD:** Radio buttons for "Yes" (checked) and "No".
- The insurance period covers the total duration of stay in Thailand:** Radio buttons for "Yes" (checked) and "No".
- Effective Date:** A date input field with the placeholder "mm/dd/yyyy".
- Medical insurance documents:** A dashed box containing the text "DRAG & DROP FILES HERE", supported file types "support jpg, jpeg, png", a "maximum 5 MB" limit, an "Or" separator, a "Browse file" button, and the text "No Image".

At the bottom of the form are "Back" and "Next" buttons.

Present the 1st dose of your vaccine (brand and date of injection). Then, download the full page of the certificate of vaccination (1st dose).

The screenshot shows a form titled "Vaccination 1 Dose" with a navigation bar at the top containing "Personal Information", "Vaccination", "Contact & Accommodation", and "Insurance".

Information on COVID-19 Vaccination (quarantine measures apply)

Passengers travelling to and entering Thailand have to be vaccinated with the vaccines approved by Thailand or by the World Health Organization (WHO) or other vaccines as allowed by the Ministry of Public Health of Thailand, no less than 14 days prior to their travels.

Recover from COVID-19 infection with in 1 year.

Vaccination 1 Dose

Name of COVID-19 Vaccine (1 Dose): A dropdown menu with "Select" as the current selection.

Date of COVID-19 vaccination: A date input field with the placeholder "mm/dd/yyyy".

Certificate of vaccination

Please upload the certificate of both your 1st and 2nd dose of vaccination (only the 1st dose is required in case of Janssen vaccine). The certificate of vaccination should include your personal information for identification such as your full name, date of birth, nationality, passport number and vaccination details.

DRAG & DROP FILES HERE: A dashed box containing the text "DRAG & DROP FILES HERE", supported file types "support jpg, jpeg, png", a "maximum 5 MB" limit, an "Or" separator, a "Browse file" button, and the text "No Image".

Example of certificate information page: A small image showing a sample of a COVID-19 vaccination certificate with a QR code.

Click in front of 'Add QR Code...' and download the QR Code from the certificate of vaccination (1st dose),

The screenshot shows a form section for adding a QR code. At the top, there is a 'Browse file' button and a 'No Image' label. Below this is a checked checkbox with the text 'Add QR Code on vaccination certificate to get faster results.' Underneath, there is a heading 'QR code of vaccination (If any)' followed by a red asterisk and the text '*Attaching a QR Code will make the verification vaccine information more convenient and consider faster.' Below that, it says 'Please upload the QR codes of both your 1st and 2nd dose vaccination certificates (if issued separately)'. A small icon and text 'An Example of Proper QR Code' are present. The main area contains a 'DRAG & DROP FILES HERE' box with 'support.jpg, jpeg, png' and 'maximum 5 MB' supported, and a 'Browse file' button. To the right, there is an 'Example of QR Code on the certificate information page' showing three QR codes: the first is marked with a green checkmark, and the other two are marked with red X's. Below these examples, it states 'The QR code should be captured or cropped, only the QR code is not blurred. No text and shadow over the QR code.'

*If the QR code from the 1st dose vaccine certificate does not work ('invalid'), it may be because this QR code expired. Download here the QR code from the 2nd dose vaccine certificate instead.

Present the 2nd dose of your vaccine (brand and date of injection). Then, download the full page of the certificate of vaccination (2nd dose). Also, download the QR code from the certificate of vaccination (2nd dose)

The screenshot shows the 'Vaccination 2 Dose' section of a form. It includes a dropdown menu for 'Name of COVID-19 Vaccine (2 Dose)' and a date input field for 'Date of COVID-19 vaccination' with the format 'mm/dd/yyyy'. Below this is a heading 'Certificate of vaccination' followed by instructions: 'Please upload the certificate of both your 1st and 2nd dose of vaccination (only the 1st dose is required in case of Janssen vaccine). The certificate of vaccination should include your personal information for identification such as your full name, date of birth, nationality, passport number and vaccination details.' The form contains two 'DRAG & DROP FILES HERE' boxes, each with 'support.jpg, jpeg, png' and 'maximum 5 MB' supported, and a 'Browse file' button. To the right of the first box is an 'Example of certificate information page' showing a full certificate with a QR code. To the right of the second box is an 'Example of QR code on the certificate' showing a close-up of a QR code from a certificate.

*You can add the 3rd dose but it is not compulsory.

In case that you were infected with Covid in the past, click in front of 'Recover from Covid-19...' and fill the date of your treatment: from ...(date from the positive PCR test) to ... (14 days after that). Then, download your doctor's certificate of recovery attesting that you have entirely healed and are no longer contagious.

Personal Information Vaccination Contact & Accommodation Insurance

Information on COVID-19 Vaccination (quarantine measures apply)

Passengers travelling to and entering Thailand have to be vaccinated with the vaccines approved by Thailand or by the World Health Organization (WHO) or other vaccines as allowed by the Ministry of Public Health of Thailand, no less than 14 days prior to their travels.

Recover from COVID-19 infection with in 1 year.

Start treatment To

Document of medical certificate

DRAG & DROP FILES HERE
support jpg, jpeg, png
maximum 5 MB
Or

No Image

If you healed from Covid, one dose of vaccine after infection suffice. Give the name of the vaccine and the date of injection, download the whole page of the certificate, and the QR code from the same document.

Vaccination 1 Dose

Name of COVID-19 Vaccine (1 Dose) Date of COVID-19 vaccination

Certificate of vaccination

Please upload the certificate of both your 1st and 2nd dose of vaccination (only the 1st dose is required in case of Janssen vaccine). The certificate of vaccination should include your personal information for identification such as your full name, date of birth, nationality, passport number and vaccination details.

DRAG & DROP FILES HERE
support jpg, jpeg, png
maximum 5 MB
Or

No Image

Example of certificate information page

QR code of vaccination (If any)
***Attaching a QR Code will make the verification vaccine information more convenient and consider faster.**
Please upload the QR codes of both your 1st and 2nd dose vaccination certificates (if issued separately)

1 An Example of Proper QR Code

DRAG & DROP FILES HERE
support jpg, jpeg, png
maximum 5 MB
Or

No Image

Example of QR code on the certificate

Fill the information about your SHA Extra+ /AQ hotel for the 1st night here.

Your booking on Day 1 in Thailand

Booking via

SHA Extra+ / AQ Hotel Alternative Quarantine Hotel Organizational Quarantine

Alternative Hospital Quarantine

Province

Bangkok

Accommodation Name

Select

- ENRICH GRAND HOTEL
- pongsakornboutiqueresort
- WEST INN Co., Ltd.
- 14 Place Sukhumvit Suites
- Loyalalong Hotel
- Pannarai Hotel
- Regent Suvarnabhumi Hotel

- The booking ID is from the hotel's confirmation letter.
- If the 2 PCR tests are included in the hotel's letter, you do not have to advise the RT-PCR Receipt Number.
- If you booked the 2 PCR tests by yourself on Thailandpsas, fill the number of the receipt here.
- Then, download the whole page of your hotel's confirmation letter.

Booking ID

Duration of Stay

Check-in

Check-out

RT-PCR Receipt Number (if any)

Please submit your RT-PCR receipt number for verification such as PSAS receipt from Phuket Sandbox

Document of booking accommodation

PDF format document can be uploaded on addition document section

DRAG & DROP FILES HERE

support jpg, jpeg, png

maximum 5 MB

or

Browse file

No Image

Give the information about your SHA Extra+/AQ hotel for your Day 5.

1. If it is the same hotel as your Day 1, click in front of 'Same booking as Day 1'.
2. If it is another hotel, click in front of 'Different booking from Day 1'.
3. If you stay in Thailand for less than 5 days, click in front of 'Stay in Thailand shorter than 5 days'

- If it is a different hotel, repeat the operation.
- If you stay less than 5 days in Thailand, present your flight ticket that shows the departure date.

Your stay on Day 5 in Thailand

- Same booking as Day 1
- Different booking from Day 1
- Stay in Thailand shorter than 5 days

If your stay in Thailand is shorter than 5 days please submit your return ticket information.

Your stay on Day 5 in Thailand

- Same booking as Day 1
- Different booking from Day 1
- Stay in Thailand shorter than 5 days

If your stay in Thailand is shorter than 5 days please submit your return ticket information.

Booking via

- SHA Extra+ / AQ Hotel
- Alternative Quarantine Hotel
- Organizational Quarantine Hotel
- Alternative Hospital Quarantine

Province

Select

Select

Amnat Charoen

Ang Thong

Bangkok

Buogkan

Buri Ram

Chachoengsao

Chai Nat

Your permanent home address, mobile number, and your contact person in case of emergency.

Permanent Address outside Thailand

Overseas address

Overseas mobile number

+

Please indicate international calling code of your place of origin, followed by phone number.
Example: Thailand's country calling code is +66, then type your local telephone number

Emergency contact details

Name

Mobile number

+

[Back](#) [Next](#)

Put the reference number of your travel insurance, and download the whole page of the document.

Insurance Policy Number


Minimum medical coverage of 50,000 USD

Yes No

The insurance period covers the total duration of stay in Thailand

Yes No

Effective Date

2022-02-05 

Medical insurance documents

DRAG & DROP FILES HERE

support.jpg, jpeg, png

maximum 5 MB

Or

[Browse file](#)

- Here, if you booked the 2 PCR tests by yourself on Thailandpsas, you can download the receipt (incl. appointments) here.
- If your 2 PCR tests are included in the hotel's letters, you can download the document(s) here again.
- If you have a separate proof of airport transfer, you can download it here as well.
- Any other documents that can help clarify your situation, itinerary, etc. (optional)

Additional documents (if any)

Please attach your required proof of TWO pre-paid RT-PCR tests to be taken during Day 0-1 and Day 5-6 in Thailand, and additional documents for consideration such as Surname Change Registration Certificate, Medical Certificate or other documents in PDF format, not more than 3 files

DRAG & DROP FILES HERE

support pdf
maximum 5 MB

Or

Browse file

No File

+ Add document

*Here, PDF might be more suitable. Check well.

If you have always stayed in your own country in the last 14 days, just skip this part. Otherwise, add more.

Other visited countries within 14 days before arrival

Country

France

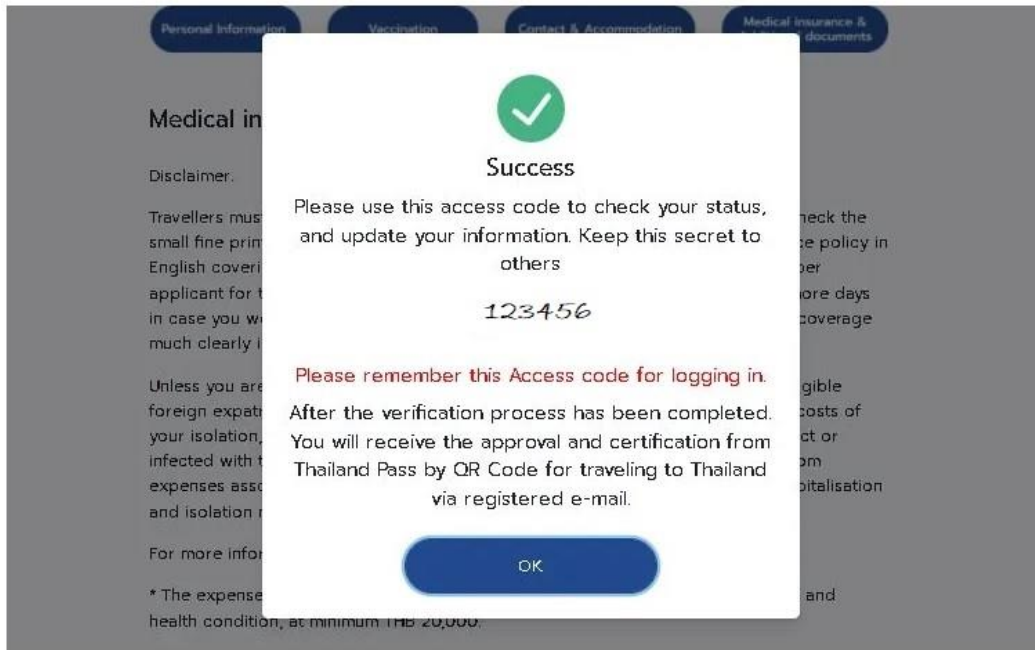
Add more

Back Submit

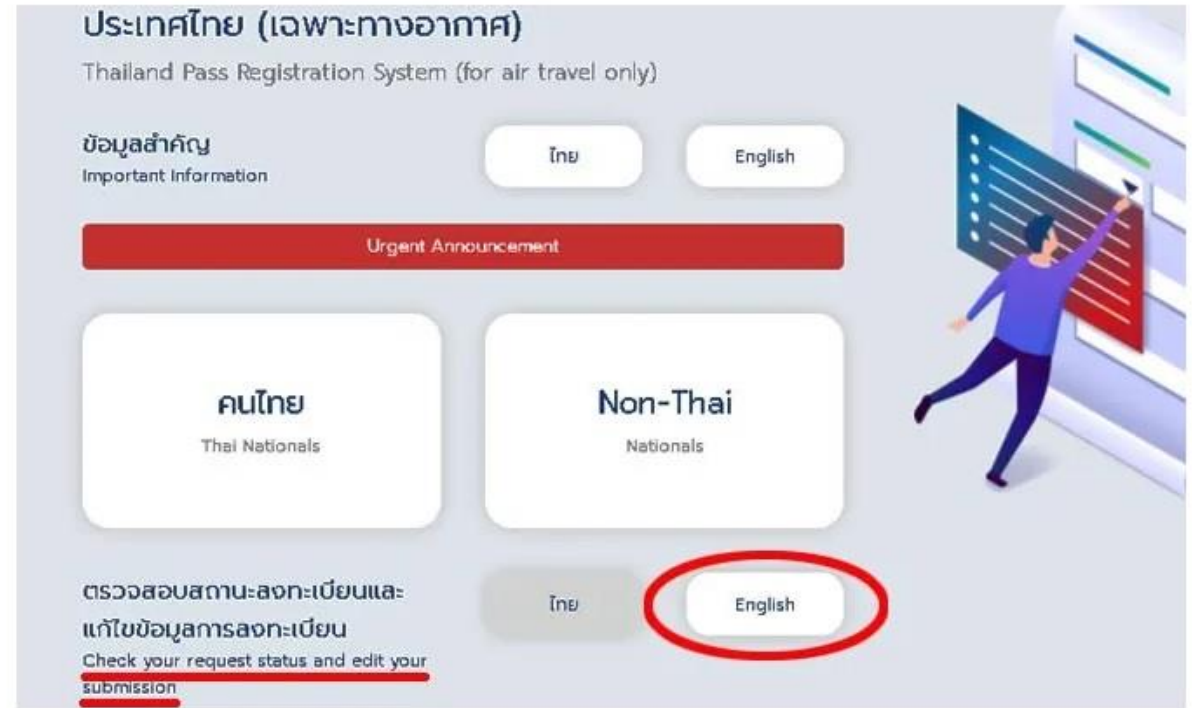
*When all is done, click on 'Submit'

If you did it correctly, this 'success' sign will appear.

- Note the access code (6 numbers).
- Click on 'OK' to finish.
- Wait up to 7 days for your Thailand Pass.



In order to check the status of your application, go to tp.consular.go.th and click on 'English'.

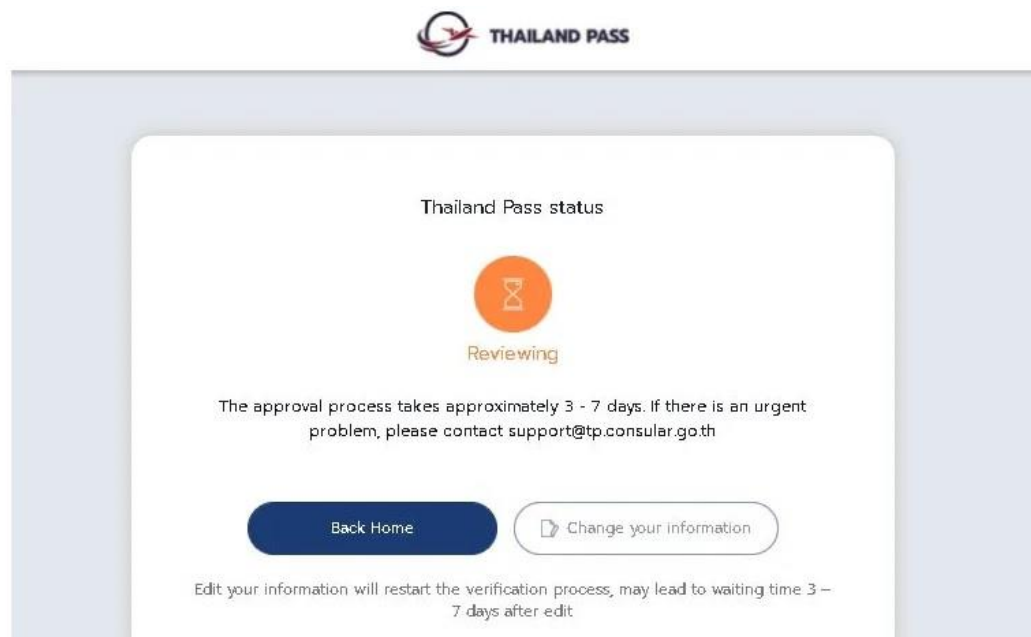


Enter your access code, your passport number and your email address. Then, click on 'Check Profile'.



The screenshot shows the Thailand Pass registration interface. At the top left is the Thailand Pass logo. Below it, a message reads: "Please note that your access code is the code you have got after your registration with Thailand Pass". There are three input fields: "Your access code" containing "87", "Passport Number" containing a blurred number, and "Email" containing a blurred email address. A blue button labeled "Check Profile" with a right-pointing arrow is at the bottom.

If you see this sign 'Reviewing', it means that your application is under study. Please wait.



The screenshot shows the Thailand Pass status page. At the top left is the Thailand Pass logo. The title is "Thailand Pass status". In the center is an orange circle with a white hourglass icon and the word "Reviewing" below it. Below this, a message states: "The approval process takes approximately 3 - 7 days. If there is an urgent problem, please contact support@tp.consular.go.th". At the bottom, there are two buttons: a dark blue "Back Home" button and a white "Change your information" button with a document icon. A note at the very bottom says: "Edit your information will restart the verification process, may lead to waiting time 3 - 7 days after edit".

***Reminder:**

- You will need a negative PCR test 72 hours before your departure flight.
- Print all of the documents (incl. your Thailand Pass) and carry them with you during your trip.
- Download the 'Morchana' Application on to your mobile phone before departure.

IF YOU ENCOUNTER PROBLEMS, TRY TO CONTACT THE SUPPORT TEAM



The banner features a blue header with the DGA logo, the Thai coat of arms, and the Thailand Pass logo. Below the header, there is a call center icon, a list of phone numbers, and two QR codes. The bottom section includes an email address and a URL for the Thailand Pass FAQs.

FURTHER INQUIRIES ON THAILAND PASS

CALL CENTER (24 HOURS)

02-572-8442
065-205-4247
065-205-4248
065-205-4249

FOR PEOPLE RESIDING OUTSIDE OF THAILAND
May also contact the Royal Thai Embassy and Royal Thai Consulate-General in your area. Phone numbers can be found in the link below.

support@tp.consular.go.th

shorturl.at/epqJQ Thailand Pass FAQs

TIPS

- After registration in the Thailand Pass system, contact your hotel(s) and remind it(them) to (re-)validate your reservation(s) in the internal API system.
- The readability of the documents is of utmost importance. Avoid using screen capture, and if possible, scan the documents in PDF and convert them to JPEG.
- For more questions or problems, you can contact the Tourism Authority of Thailand (Paris Office) at +33153534700 (09.30-17.30 from Monday to Friday)

or <https://www.facebook.com/amazingthailandnl>

or <https://www.facebook.com/TourismThailandBeLux>

or <https://www.facebook.com/mathailande>



SEE YOU SOON IN THAILAND

